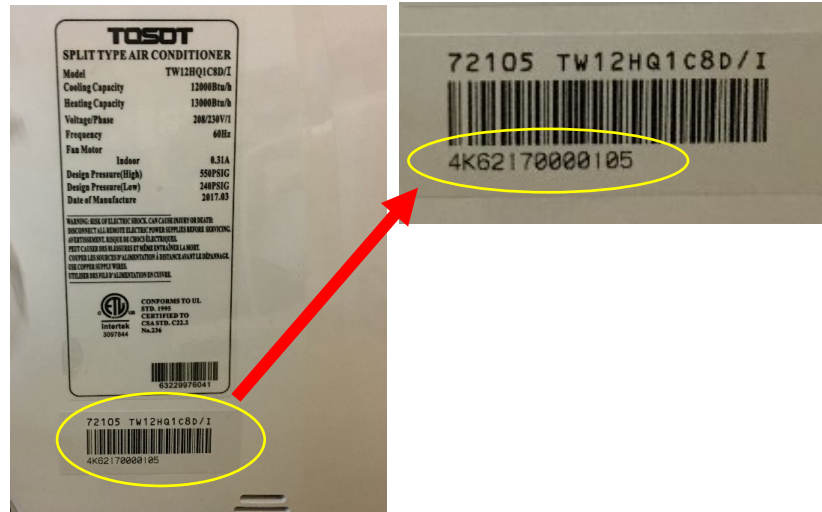




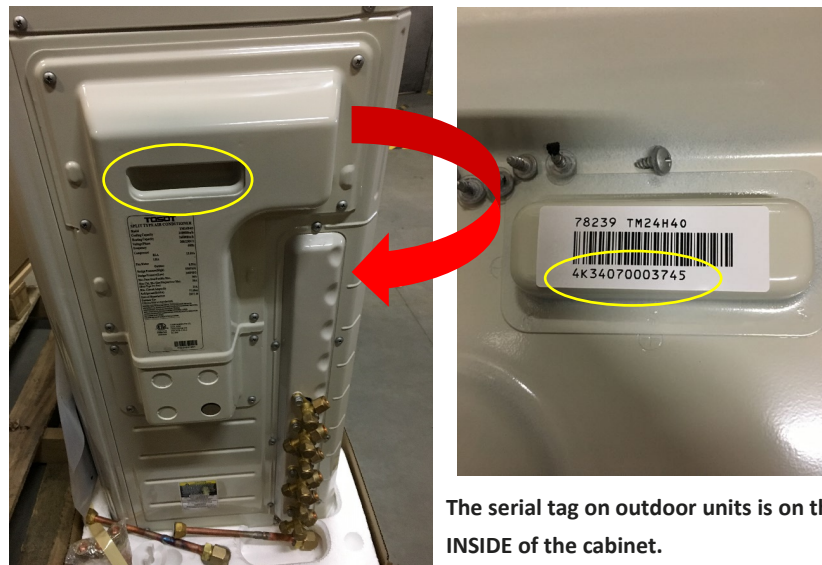
It has come to our attention that there has been some confusion regarding the location of the serial numbers of our equipment. It is particularly important to give the correct serial number when obtaining warranty service or registering for a labor warranty.

Please see below images to correctly identify serial number locations (Some units will vary):

INDOOR
Units:



OUTDOOR
Units:



The serial tag on outdoor units is on the
INSIDE of the cabinet.

Note that all serial numbers generally begin with a number followed by a letter.
If you have any other questions, please contact your local TOSOT representative.