



Greetings Distribution Partners and Installers:



When installing an APEX system heat pump in cold ambient temperatures (at or below 0°C/32°F), the compressor **MUST** be pre-heated for a minimum of 8 hours. Failure to pre-heat the compressor during these conditions may result in compressor damage and premature compressor failure.

To preheat compressor, apply supply voltage to the outdoor unit without giving the system a call for heating or cooling for at least 8 hours.

TIP: Mount outdoor unit and apply power to allow the system to pre-heat while the remaining installation is completed.

As always, if you have any questions, please don't hesitate to contact our team.

The TOSOT BATHICA Support Group