



TOSOT Distribution and Installer Partners:

Recently, we have been made aware of certain Lomo+ models displaying an “L3” error code during the heating operation. Typically, the unit will display L3 during the defrost cycle. Once the defrost cycle is completed, the L3 code will disappear, and the unit will resume the heating operation.

L3

Please note that we have confirmed this situation with the factory. The factory has informed us that this is NOT due to a malfunction of the outdoor fan motor or PC board. In fact, the appearance of the L3 code is simply caused by change in the defrost logic from model year to model year.

As long as the outdoor fan motor continues to operate properly, there is no need to service or replace any components on the system.

We apologize for any inconvenience this may have caused. If you have any additional questions or concerns, please don't hesitate to contact your local TOSOT Representative.

Best Regards,
The TOSOT Amercia Support Team

