



Dear TOSOT Partner:

We are proud to offer the most complete, highest efficiency ductless split lineup in the market today. As part of our ongoing strategy to improve our products to better meet the demands of the market, we offer *mechanically identical* products that occasionally contain some cosmetic differences, and that carry a slightly different model number.

The following TOSOT and models are indeed the same, but simply feature a different indoor unit front panel design:

TW12HQ2**A3D**-I



TW12HQ2**C2D**-I



If you have any further questions, please don't hesitate to ask your TOSOT dealer.

Best Regards,

Your TOSOT America Support Team